

# Conflict-Free Access and Planning Listening Sessions: August 1 and 9



HOSTED BY:



Are you a person, or family member of a person, receiving Medicaid services through a community mental health (CMH) service provider?

The State wants to understand your experiences as it decides how to limit conflict of interest between service providers and beneficiaries.

Join us for one of two sessions to help shape policies to promote choice and independence for people receiving services.

## Session 1: Tuesday, August 1, 2023 9 AM - 11 PM

Register in advance for this meeting:

<https://us02web.zoom.us/meeting/register/tZYkcO-tqTwpHNN8Xq6xNp8X21HctP-7na4L>

## Session 2: Wednesday, August 9, 2023 3:30 PM - 5:30 PM

Register in advance for this meeting:

[https://us02web.zoom.us/meeting/register/tZAtde2hqTMvG9GLXO3SBJLxoV7\\_LWuzyhe9](https://us02web.zoom.us/meeting/register/tZAtde2hqTMvG9GLXO3SBJLxoV7_LWuzyhe9)

The deadline to register and to request an accommodation is:

**July 24, 2023**

Automated captioning will be available during the listening sessions.

After registering, you will receive a confirmation email with additional information.

# What is Conflict-Free Access and Planning?

The 2014 Home and Community-Based Services (HCBS) final rule established requirements for conflict-free case management for beneficiaries obtaining HCBS.

In Michigan, agencies can have more than one role: access, plan development, and service delivery. If one agency is helping you to access services and also providing services, there could be a conflict of interest. A conflict of interest happens when a professional uses their role to benefit themselves or their employer. This conflict of interest may not be intended, but could still affect your experience.

Conflict-free access and planning (CFAP) requires that assessment and coordination of services are separate from the delivery of services. This means that case management and support coordination activities are separate from the delivery of services.

The goal of CFAP is to promote choice and independence for people receiving services. Your planning process should not be influenced by provider's self interests.

**Sign-up to share your experiences and provide your feedback to limit conflict of interest between service providers and beneficiaries.**

**For more information, visit:**

**[MDHHS Conflict Free Access and Planning Workgroup](#)**