



Michigan Developmental
Disabilities Institute

Free Training Opportunity for Direct Support Professionals

Empowerment Education Training Initiative

The Michigan Empowerment Education Project at the Michigan Developmental Disabilities Institute (MI-DDI) addresses the training needs of Direct Support Professionals (DSPs), service providers, and people with disabilities. For more information about the **Empowerment Education Project**, please visit:

<https://ddi.wayne.edu/eetraining>.

Webinar Training Topic

Conflict Resolution

10:00 a.m. – 12:00 p.m.

Presented by Jan Lampman

This training is designed to help you understand what causes conflict and learn ways you can respond to conflict in a constructive manner. Individuals attending this training will have the opportunity to:

- Learn about attitude and self-image
- Learn how to achieve control through self-talk
- Understand conflict and criticism
- Learn how to control emotions
- Learn how to resolve conflict

Wayne State University School of Social Work students are able to use this training towards 2 hours of field placement with preapproval from Field Instructor

This training module carries two hours of Social Work CEUs and 2 hours of QIDP.



Wednesday

April 21, 2021

10:00 a.m. – 12:00 p.m.

Target Audience

Direct Support Professionals, Home Help Aides, Certified Nursing Assistants (CNAs), Paraprofessionals, Social Work Students, People with Disabilities and Family Members.

Requirements

This webinar is **FREE**, however, **PRE-REGISTRATION** is required.

Questions?

If you have any questions, please contact:

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Registration Information

To attend this webinar all participants must register online. The deadline to register is Monday, **April 19th, 2021.**

To register please visit:

https://waynestate.az1.qualtrics.com/jfe/form/SV_6osEjcPqIk5MFIG