

Supports Coordinators and Independent Facilitation: Survey Results

Independent Facilitation (IF) is a tool for person-centered planning. The Michigan Developmental Disabilities Institute (MI-DDI) conducted a survey in February 2023 of behavioral health supports coordinators and case managers (SC/CM) about IF. Over 250 people answered the survey. For more information, please visit: <https://ddi.wayne.edu/if>.

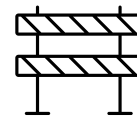
SC/CM knowledge and experiences with Independent Facilitation

- **54%** of SC/CMs said they had some information about IF, while **27%** reported knowing little to nothing about it. Considering the turnover in SC/CM positions, this shows the need for ongoing education about IF so that newer professionals have this information.
- Most people (**59%**) reported never working with an IF, while 31% had and 10% were not sure.
- Of those who worked with an IF, **43%** said it was mostly positive, **44%** replied that it was neutral, and **13%** described it as mostly negative.

Barriers to using IF

Top barriers identified by SC/CMs were:

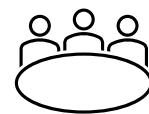
1. Lack of IFs in an area (36%)
2. Don't know about IF, aren't sure how it can help (19%)



What do SC/CMs want to know about IF?

SC/CMs told us they wanted more information about:

1. Roles and responsibilities of IF and SC/CM (30%)
2. How IF and SC/CM can work together (27%)
3. General Information/overview of IF (26%)



What's the next step?

Survey results will be used to develop training materials and resources for SC/CMs.